



# UEFA EURO 2020 Accessibility Monitors

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## Proof of Disability Guidance Note

April 2021

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Alternative formats of this document are available  
upon request. Please contact CAFE:

**+44 (0)208 065 5108**

**[info@cafefootball.eu](mailto:info@cafefootball.eu)**

Supported by



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## About this Guidance Note

This aim of this guidance note is to provide additional support to disabled fans who are applying to be CAFE Accessibility Monitors at matches during UEFA EURO 2020.

The guide will help disabled fans from each of the 12 host cities be more certain they are submitting proof of disability, which is acceptable, and ensuring their application is valid.

## Why ask for Proof of Disability?

To help ensure accessibility tickets, and where required companion tickets, are correctly allocated, major event holders will often ask disabled spectators to provide valid proof of disability to support their application for tickets.

Requesting proof of disability also helps ensure that spectators with accessibility requirements are able to make use of accessible services and facilities available at venues. Likewise, evidencing disability can reduce numbers of fraudulent applications for accessibility tickets by non-disabled people.

## Accepted Proofs of Disability

Accepted proof of disability varies from country to country, and often there are even regional variances on proofs within a country.

In order to be allocated an accessibility match ticket as part of the Accessibility Monitor project for UEFA EURO 2020, applicants are advised to email a proof of disability to CAFE, which is commonly and widely accepted in their country of residence.

Further information on the application process can be found on the [\*\*CAFE website\*\*](#).

### **Acceptable proofs of disability may include:**

- National certificates of disability showing applicant's name and validity dates (if applicable);
- Confirmation of receipt of disability related benefits dated within last two years showing applicants name, award details and validity dates (if applicable);
- Disabled persons' ID cards – showing applicant's name and validity dates (if applicable).

**Please note: both sides of a disability card need to be submitted;**

- Medical note / letter signed by your doctor or hospital consultant on official letterheaded paper and dated within the last two years. Medical letters must state applicants name and where it is possible the accessibility requirements of the applicant;
- Disability passport showing applicants name and validity dates (if applicable);
- European Disability Card showing applicants name and validity dates (if applicable);

The above is not an exhaustive list of acceptable proofs. Each application received without a commonly accepted proof of disability will be reviewed on an individual case-by-case basis.

To help with applications, listed below are details of the most commonly accepted proof of disability from each of the 12 host cities for UEFA EURO 2020:

## Amsterdam

### Netherlands Medical Emergency Passport / Card



Other acceptable proof of disability for Amsterdam based applicants include:

- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Baku

### Azerbaijan Disability Card

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**AZƏRBAYCAN RESPUBLİKASI**  
**VƏTƏNDAŞININ ŞƏXSİYYƏT VƏSIQƏSİ**

Seriya AZE

Soyadı

Adı

Atasının adı

Doğulduğu yer və tarix

### Azerbaijani Disability Certificate

Ölülərin əmək haqqına, məqəlləsinə Tibbi Sosial Ekspert Komissiyaları tərəfindən müəyyən edilmiş əmək zərərçəkmiş şəxslərin  
hərçəkə qeyd olunur. ("Ölülərin qayğısının alınması, ölülərin reabilitasiyası və sosial müdafiəsi haqqında" Qanunundan)

AZƏRBAYCAN RESPUBLİKASI ƏMƏK VƏ MƏLUMAT SƏMƏDİYYAT VƏ SƏMƏDİYYAT NƏZİRLİYİ

Əmək və Məlumat Səmədiyyat Və Səmədiyyat Nəzirliyi

ARAŞIŞ SER TSE-01 №

Təkrar müayinədən keçən əlillər üçün

Təvəllüdü

Əhəllilik qrupu

Əhəlliliyin səbəbi

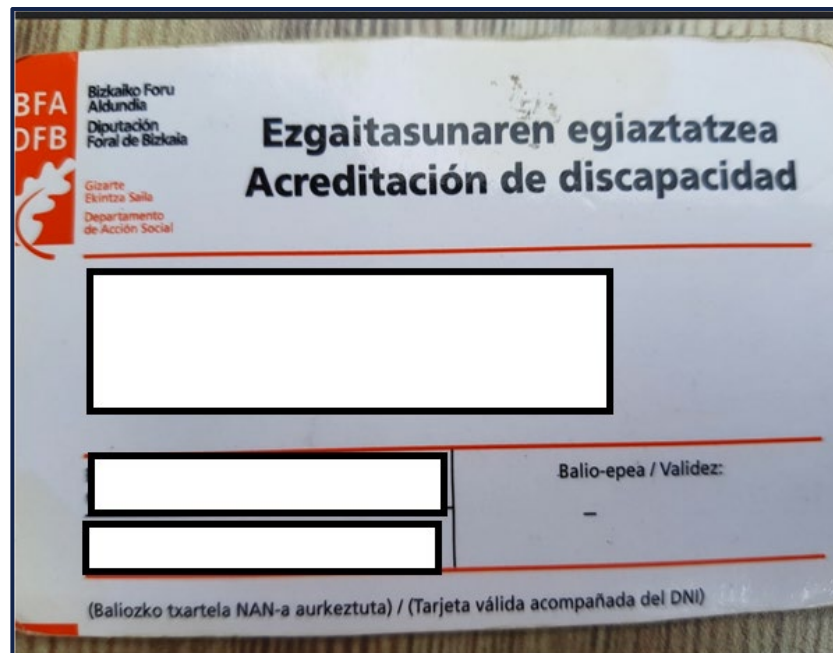
Əhəllilik 01 20 ilədək müəyyən edilib

Növbəti müayinə tarixi

Other acceptable proof of disability for Baku based applicants include:

- Azerbaijani Disability Passport
- Azerbaijani Disability Identification Card
- Medical letters – it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Spanish Regional Disability Cards



## Spanish Disability Certificate

Gipuzkoako Foru Aldundia  
Gizarte Politikako Departamentua  
Departamento de Políticas Sociales



Diputación Foral de Gipuzkoa  
Departamento de Políticas Sociales

M<sup>a</sup> Socorro Equiza Equiza Gipuzkoako Foru Aldundiko Gizarte Politikako Departamentuko Idazkari teknikoa,

M<sup>a</sup> Socorro Equiza Equiza, Secretaria Técnica del Departamento de Políticas Sociales de la Diputación Foral de Gipuzkoa,

**ZIURTATZEN DU**

Departamentu honetako datu basean dagoen informazioaren arabera,

**CERTIFICA**

Que según la información existente en los archivos de este Departamento,

ZIUR254630F-8627-4119-8C4F-47546321143

Izen-Abizenak / Nombre y apellidos	
NA/DNI	

Ondoren aipatzen diren ezgaitasun maila eta baremoa ditu, 2010-09-13 geroztik.

Ezgaitasun maila/Grado de discapacidad		
Garraio publiko kolektiboak erabiltzea galarazten duten mugikortasun zailtasunak baremoak Baremo para determinar la existencia de dificultades de movilidad que impidan la utilización de transportes públicos colectivos		
Iraultze data / Fecha de caducidad		

Horrela jasota gera dadin eta behar diren ondorioak izan dituz, egiten dut ziurtagiri hau.

Y para que conste y surta efectos donde proceda, se expide el presente certificado.

Donostia, 2018(d)ko azaroaren 9(a)

Gipuzkoako Foru Aldundia  
Diputación Foral de Gipuzkoa  
Departamento de Políticas Sociales

Sin./Fdo: Idazkari teknikoa / La Secretaria Técnica

Other acceptable proof of disability for Bilbao based applicants include:

- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Romanian Disability Certificate

ISTPH Județul Arad  
COMISIA DE EXPERTIZĂ MEDICALĂ  
A PERSOANELOR CU HANDICAP

Anexa IVa

Nr. 2417 / 23.08.2001

**CERTIFICAT**  
de încadrare într-o categorie de persoane cu handicap care necesită protecție specială

Comisia de expertiză medicală a persoanelor cu handicap constituită în baza Ordonanței de Urgență a Guvernului Nr. 102/1999, examinând pe d. n. [redacted]  
CNP [redacted] domiciliat(ă) în [redacted]  
str. [redacted] nr. [redacted] bl. [redacted] sc. [redacted] et. [redacted] ap. [redacted]  
județ [redacted] posesor al actului de identitate seria [redacted] nr. [redacted]  
statut social: 1. fără venit; 2. pensie urmas; 3. pensie invaliditate; 4. pensie limită de vârstă;  
5. salariu; 6. altele, stabilește:

**A. Diagnosticul clinic:**  
[redacted]

**B. Diagnosticul deficienței funcționale (Grad handicap):**  
1. Fără deficiență funcțională  
2. Deficiență funcțională ușoară  
3. Deficiență funcțională accentuată  
4. Deficiență funcțională gravă  
(a) cu însoțitor permanent [redacted]  
(b) fără însoțitor permanent

**C. Planul de recuperare:**  
1. Medical [redacted]  
2. Social:  
3. Profesional: [redacted]  
D. Data ivirii handicapului: [redacted]  
E. Valabilitate: 6 luni/12 luni/pentru viață (reversibil cf. Anexa nr. V)  
F. Termen de revizuire: [redacted]  
(se specifică documentația cu care se va prezent la revizuire)

S-a eliberat prezentul certificat pentru a-i servi la ISTPH Județul ARAD.  
Contestațiile se depun la Comisia superioară de expertiză medicală din București, str. Cezar Bolliac nr. 4, sector 3, în termen de 30 de zile de la data eliberării prezentului certificat.  
Pentru a beneficia de drepturile bănești și facilitățile prevăzute de lege, prezentul certificat se va depune împreună cu acte de însoțire, la sediul ISTPH ARAD.

Procedee,  
Dr. Monica [redacted]  
expertiză medicală  
CNP 015770

Membru,  
Dr. BUCUR VASILE  
medic specialist  
CNP 015770

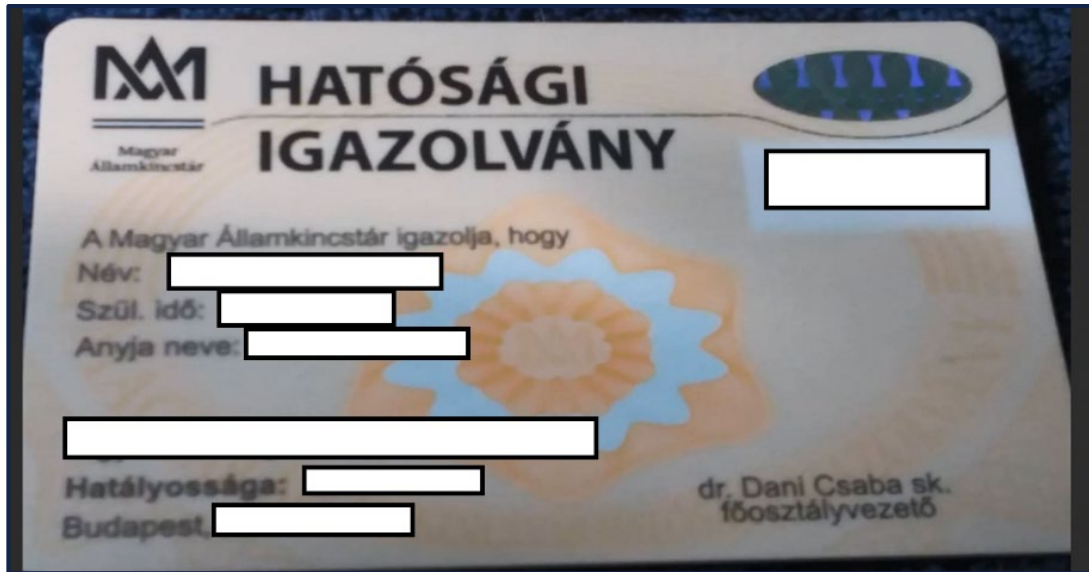
**Please note: Older versions of the Romanian Disability Certificate will be accepted if the certificate has a valid expiry date**

Other acceptable proof of disability for Bucharest based applicants include:

- A valid European Disability Card
- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Budapest

### Hungarian Disability Allowance Card



Other acceptable proof of disability for Budapest based applicants include:

- Hungarian Disability Persons ID Card
- Medical letters - It is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Copenhagen

Danish law has no method for assigning general disability status but instead offers various benefits to people with additional needs. This means a person can be disabled but not receive any proof of this if their disability does not impede their ability to work.

Accepted proof of disability for Copenhagen based applicants include:

- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.
- Proof of receipt of disability pension
- Proof of receipt of need of a companion from local municipality (often in the form of a card)
- Proof of receipt of award of additional daily life expenses from local municipality

## Irish Primary Medical Certificate

FIRST SCHEDULE

Regulation 4(a)

**PRIMARY MEDICAL CERTIFICATE**

Issued for the purpose of Section 92 of the Finance Act 1989  
And the Disabled Drivers and Disabled Passengers  
(Tax Concessions) Regulations 1994.

Name of applicant: \_\_\_\_\_

Normal Address: \_\_\_\_\_

\_\_\_\_\_

I, \_\_\_\_\_, Senior Medical Officer for the  
HSE North Eastern Area, hereby, certify that in my opinion the person named  
above is a severely and permanently disabled person who meets one or more of  
the medical criteria set out in the Disabled Drivers and Disabled Passengers (Tax  
Concessions) Regulations 1994.

Tick as appropriate and cross out particulars that do not apply

Particulars of the applicant's disablement are as follows:

☒ (a) The applicant is wholly or almost wholly without the use of both  
legs;

(b) The applicant is wholly without the use of one leg and almost  
wholly without the use of the other leg such that the applicant is  
severely restricted as to movement of the lower limbs;

(c) The applicant is without both hands or without both arms;

(d) The applicant is without one or both legs

(e) The applicant is wholly or almost wholly without the use of both  
hands or arms and wholly or almost wholly without the use of one  
leg;

(f) The applicant has the medical condition of dwarfism and has  
\_\_\_\_\_ of the lower limbs.

\_\_\_\_\_ Date \_\_\_\_\_

Senior Medical Officer

Health \_\_\_\_\_

Other accepted proof of disability from Dublin based applicants include:

- Proof of receipt of Disability Allowance (over 16s) – from Department of Employment Affairs and Social Protection;
- Proof of receipt of Disability / Invalidity Pension – from Department of Employment Affairs and Social Protection;
- Proof of receipt of Blind Pension (over 18s) – from Department of Employment Affairs and Social Protection;
- Proof of receipt of Blind Welfare Allowance (over 18s) – approved by Health Service Executive;
- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

# Glasgow and London

## Personal Independence Payment (PIP) Award Letter

If you contact us, use this reference: NR348105C - PIP 7002

Department for Work & Pensions

Personal Independence Payment 9  
Post Handling Site B  
Wolverhampton  
WV99 1AG

www.gov.uk  
Telephone: 0845 850 3322  
Textphone: 0845 601 6677

30 April 2015

**Personal Independence Payment**  
Your Personal Independence Payment Decision

Dear [REDACTED]

Thank you for your request to have your Personal Independence Payment claim looked at again. I have reconsidered the decision dated 18 April 2015.

I've considered all the evidence about your conditions and how they affect you as identified in:

- the "How your disability affects you" form.

I've decided you're still entitled to the Daily Living component of Personal Independence Payment at the Standard rate of £55.10 a week. The period of award is from 20 May 2015 to 24 March 2018 (both dates included).

I've decided you're entitled to the Mobility component of Personal Independence Payment at the Standard rate of £21.80 a week. The period of award is now from 20 May 2015 to 24 March 2018 (both dates included).

Personal Independence Payment is made up of two components, the Daily Living component and the Mobility component. Each component is comprised of two rates, Standard and Enhanced. The Standard rate is the lowest rate of Personal Independence Payment, with the Enhanced rate being the highest rate.

Although Personal Independence Payment has been awarded, you'll only be entitled if you continue to meet the conditions for benefit. We'll contact you after 24 March 2017 to make sure you're receiving the right level of Personal Independence Payment.

If anything changes that could affect the amount of Personal Independence Payment you get, you must tell us straightaway. See the section 'What happens if your condition or circumstances change' below for more information about this.

## Disability Living Allowance (DLA) Award Letter

DWP Department for Work and Pensions  
Disability and Carers Service  
Website: www.direct.gov.uk/disability

Disability Living Allowance  
Your reference is [REDACTED]  
Please tell us this number if you get in touch with us

Disability Living Allowance  
Unit 2  
Warbreck House  
Warbreck Hill  
Blackpool  
FY2 0YE  
Phone 08457 123456  
TEXTPHONE for the deaf/hard of hearing ONLY 08457 224433  
Helpline Opening Hours  
07:30 - 18:30 Monday - Friday

Dear Mrs [REDACTED]

ABOUT THE AMOUNT OF MONEY WE PAY YOU

Please keep this letter safe, as it is proof of your entitlement to benefit.

The amounts of most benefits have been increased. This means that your Disability Living Allowance will go up from 67.75 to 68.80 a week from 14/04/2010.

You are entitled to:

- lower rate care component for help with personal care from 11/05/2007 indefinitely
- higher rate mobility component for help with getting around from 11/05/2007 indefinitely

How much money we can pay you

From and including 14/04/2010 you will be paid:

For help with personal care [REDACTED]  
For help with getting around [REDACTED]

The total each week is £ [REDACTED]

How you will get your money

We will pay [REDACTED] into your account.  
This is for your Disability Living Allowance from 07/04/2010 to 04/05/2010.  
This is the first payment which includes the increased rate. The increase is only for the period from 14/04/2010.  
Your future payments will be £ [REDACTED]

2155/2150 Page 01 of 04

Other accepted proof of disability for Glasgow and London based applicants include:

- Proof of receipt of War Disablement Pension from the Department of Work and Pensions;
- Proof of receipt of Attendance Allowance from the Department of Work and Pensions;
- Proof of receipt of Employment and Support Allowance (ESA) stating recipient is receiving the Disability Income Guarantee element from the Department of Work and Pensions;
- Blind or partially sighted registration certificate (BD8 or CVI certificate)
- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Munich

### German Disability Card



**Please note: Older versions of the German Disability Card will be accepted if the card has a valid expiry date**

Other accepted proof of disability for Munich based applicants include:

- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

## Italian Certificate of Disability

Centro Medico Legale INPS di  
ROMA (RM)

COMMISSIONE MEDICA PER L'ACCERTAMENTO  
DELL'INVALIDITA' CIVILE, DELLE CONDIZIONI VISIVE E DELLA SORDITA'  
(art. 20 comma 1 della Legge 3 agosto 2009 n.102 - art. 18 comma 22 Legge 15 luglio 2011 n. 111)

Tipo verbale: su visita Data visita: 01/10/2018 Data definizione: 01/10/2018 Tipo accertamento: Revisione

N.Posizione: 6146 [redacted] po p [redacted] civile  
Cognome: BERARDI No [redacted] ESCO EML C.F.: BRRFNC06M23H501C  
Data di nascita: 23/08/2006 Luogo di nascita: ROMA Stato civile: Celibe/Nubile  
Residenza: VIA TINA PICA C 13, 44 - 00139 - ROMA (RM)  
Documento di riconoscimento: CARTA D'IDENTITA' n.: CA05997AC rilasciato il: 13/02/2017 da: COMUNE DI ROMA  
Attività lavorativa: Minore di anni 12.

Anamnesi:  
OMISSIS

Esame obiettivo:  
OMISSIS

Documentazione sanitaria:  
OMISSIS

Accertamenti disposti:  
OMISSIS

Parere esperto  
OMISSIS

Diagnosi:  
OMISSIS

La Commissione Medica riconosce l'interessato:  
[redacted] la necessità di assistenza continua non essendo in grado di compiere gli atti quotidiani della  
di accompagnamento

Data decorrenza: 01/10/2018  
Disabilità rilevante:  
OMISSIS

INFERMITA' NON PIU' REVISIONABILE A NORMA DEL DM 02/08/2007 No

REVISIONE: [redacted]

Al n. 14 dell'art. 1 della Legge 3 agosto 2009 n. 102, si formula il seguente giudizio diagnostico - valutativo:  
Diagnosi:  
OMISSIS  
Valutazione:  
MINORE INVALIDO non necessita di assistenza continua non essendo in grado di compiere gli atti quotidiani della  
visita, 10/100 - intensità di accompagnamento  
Data decorrenza: 01/10/2018

Commissione:  
Presidente: MINELLI RITA L.R.  
Componente: FARINA LAURA  
Esperto: REIS CHIANA  
Medico di Categoria: PALERMITI FRANCESCO

Luogo: ROMA (RM)  
Data verbale: 01/10/2018

Firma autografa sostituita a mezzo stampa ai sensi dell'art.3 comma 2 del D.lgs. n.30 del 1993  
VERBALE DEFINITIVO AI SENSI DELL'ART.20 COMMA 1 DELLA LEGGE 3 AGOSTO 2009 N. 102

**Please note: Older versions of the Italian Certificate of Disability will be accepted if the card has a valid expiry date**

Other accepted proof of disability for Rome based applicants include:

- Medical Exemption Certificate
- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.
- A valid European Disability Card

# Saint Petersburg

## Russian Disability Certificate / Card

Решение учреждения медико-социальной экспертизы является обязательным для исполнения соответствующими органами государственной власти, органами местного самоуправления, а также организациями независимо от организационно-правовых форм и форм собственности (статья 8 Федерального закона «О социальной защите инвалидов в Российской Федерации»)

Министерство здравоохранения  
и социального развития Российской Федерации

Филиал № 76  
Главного бюро медико-социальной экспертизы  
по г. Москве  
Тел. 412-2370  
РУСЗН КРЫЛЦКОЕ

ФГУ "Б МСЭ по г. Москве"  
Федеральное государственное учреждение медико-социальной экспертизы

серия МСЭ-2007 № 3474773

СПРАВКА  
(выдается инвалиду)

Имя, имя отчество в актовой записи: [redacted]  
дата рождения: [redacted]

(место жительства, при отсутствии места жительства — место пребывания, фактического проживания на территории Российской Федерации, место нахождения пенсионного дела инвалида, выехавшего на постоянное жительство за пределы Российской Федерации (указываемое подчеркнуть))

установлена инвалидность впервые, повторно (указываемое подчеркнуть)  
(дата установления инвалидности)

Группа инвалидности: [redacted] (указывается прописью)  
Причина инвалидности: [redacted]  
Степень ограничения способности к трудовой деятельности: [redacted] (указывается прописью)  
Инвалидность установлена на срок до: [redacted]  
Дата очередного освидетельствования: [redacted]  
Дополнительные заключения: [redacted]

Основание: акт освидетельствования в федеральном государственном учреждении медико-социальной экспертизы  
[redacted]

Дата выдачи справки: [redacted]

Руководитель федерального государственного учреждения медико-социальной экспертизы: [signature]  
Н.Н. Шарова (подпись)

**Please note: Older versions of the Russian Disability Certificate / Card will be accepted if the card has a valid expiry date**

Other accepted proof of disability for Saint Petersburg based applicants include:

- Russian Disability Pension Card
- Medical letters - it is advisable that where it is possible, medical letters state details of the accessibility requirements of the applicant.

# Unacceptable Proofs of Disability

The list below details the most common unacceptable proofs of disability. If you submit any of the below, you will be contacted by CAFE and requested to provide an acceptable proof.

- Accessible Parking Permits (e.g. Blue Badge style passes)
- Photographs or selfies
- Expired disability cards, certificate or award letters
- Travel cards or passes (e.g. railcards or bus passes)
- Unsigned medical letters
- Access Cards (Glasgow and London based applicants only)
- X-rays or scan photographs
- Prescriptions for medication
- Hospital admittance or discharge letters

If you do not provide sufficient or invalid proof of disability, your application may not be accepted by CAFE.

If you are uncertain if your proof of disability is sufficient, please email a copy to CAFE Fan Liaison and Access Officer, Amy Wilson on [amy@cafefootball.eu](mailto:amy@cafefootball.eu) prior to submitting your application to receive confirmation if your proof is acceptable.

If you have any questions about this guidance note, or the CAFE Accessibility Monitor project and recruitment, please email Amy Wilson on the email address above or telephone on +44 (0) 7960 579 305 between 09:00 and 17:00 (BST) on weekdays.

## About CAFE

### **We are here for all disabled sports fans.**

Live sport provides an amazing and positive experience, and everyone deserves access to that.

Our approach is to take away existing barriers. We use 'total access' as our focus, harnessing the power of sport to act as a catalyst for disability-inclusive change in wider society.

We work with disabled fans and stakeholders, empowering them to take their place at the heart of live sport as fans, employees, volunteers and leaders, and to make positive and inclusive change in their local clubs, national leagues and global tournaments.

We partner with organisations across live sport, from smaller leagues through to national associations and international bodies, supporting them to put access, opportunity and experience for every single disabled person at the centre of what they do.

Removing the barriers to accessing live sport benefits everyone.

Our vision is a world where disabled people are a key part of the global sporting landscape, as fans, employees, volunteers and leaders, so that everyone has equal opportunities to contribute in an accessible, inclusive and welcoming environment.

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**Sport | Accessibility | Inclusion  
for disabled people**



**+44 (0)208 065 5108**

**[info@cafefootball.eu](mailto:info@cafefootball.eu)**

 **[cafefootball](https://twitter.com/cafefootball)**

 **[cafefootball.eu](https://www.instagram.com/cafefootball.eu)**

 **[cafefootball](https://www.facebook.com/cafefootball)**