



INSTRUCTIONS FOR SEASON TICKET HOLDERS

Booking your own seats that have been reserved for Carabao Cup home games

1. Go to www.eticketing.co.uk/arsenal
2. Click on the icon in the top right hand corner – the person



3. The following screen will appear where you need to login with your membership number and password.

LOGIN SIGN UP >

7 DIGIT MEMBERSHIP NUMBER

PASSWORD

[Forgot your sign in details?](#)

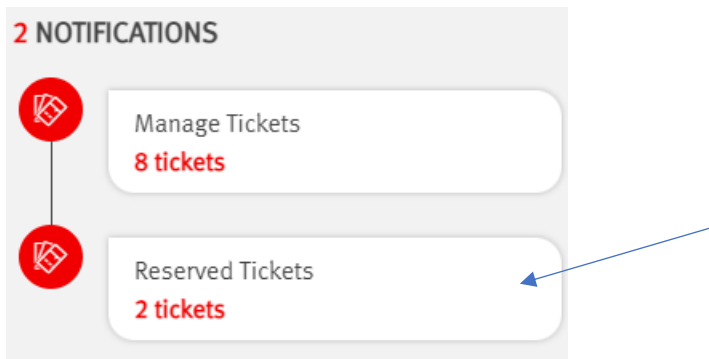
[Activate Membership Account](#)

LOGIN

4. Then click on LOGIN
5. Click on the person again in the top right hand corner



6. A screen will appear saying something similar to Hello Sue with your membership number, number of away points etc.
7. Click on RESERVED TICKETS which will be under Notifications.



8. A screen will appear where you can select the two tickets (yours and your PAs and then click on ADD TO BASKET.
9. The next screen will show your tickets and the price of the tickets. Click on PROCEED TO CHECKOUT
10. Select Payment Method – Click on the circle just before DEBIT/CREDIT CARD and the following box will appear.

HOW WOULD YOU LIKE TO PAY?

Debit/Credit card

Due to the new PSD2 security regulations and to avoid payment failure, please ensure your account information is correct and your address and contact details match those registered to your card

Card Type

11. Select the CARD TYPE from the drop down box and then enter in your card details.
12. Then click on REVIEW ORDER
13. Once you are happy that the order is correct, click the box alongside TERMS AND CONDITIONS.
14. Then click on COMPLETE PURCHASE.
15. A screen will appear showing your order confirmation.